



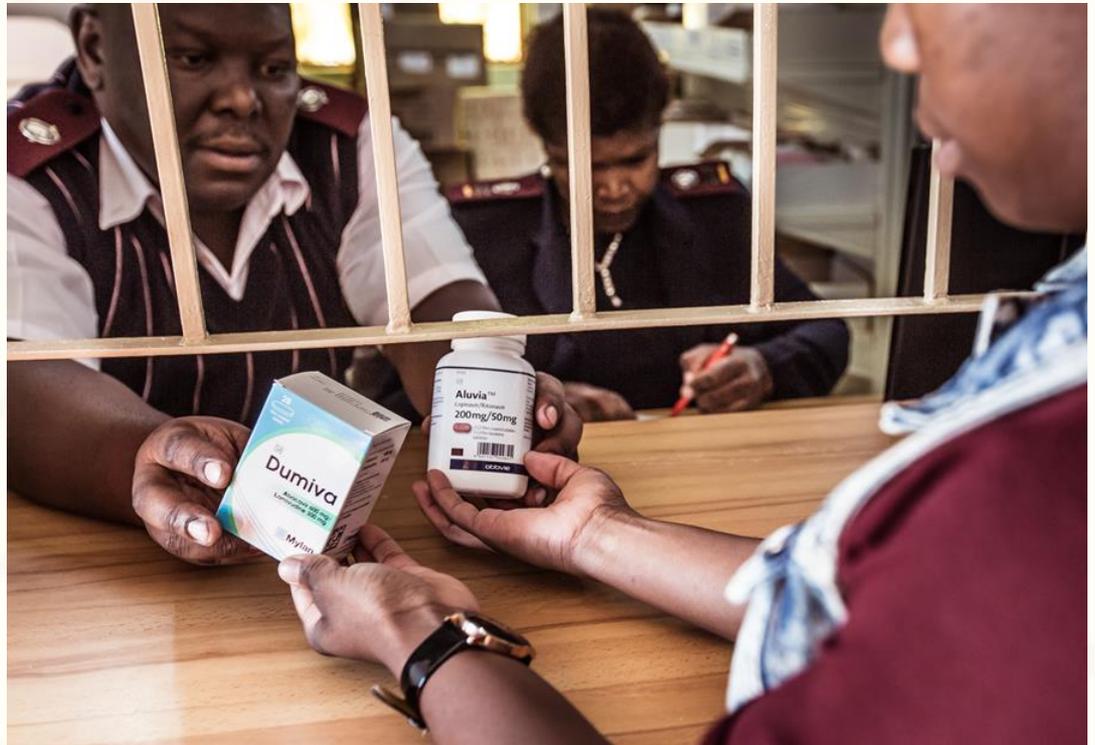
STOP

STOCKOUTS

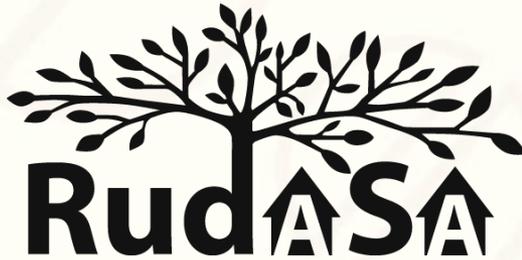
WHO WE ARE



- **SSP** –an independent civil society consortium established 2012
- **Assists 1000s of people** whose health and well-being is **threatened by chronic shortages of essential medicines**
- **Monitors availability** of all essential primary health care medicines, medicines for **HIV, TB, NCDs and childhood vaccines**



WHO MAKES UP THE CONSORTIUM?

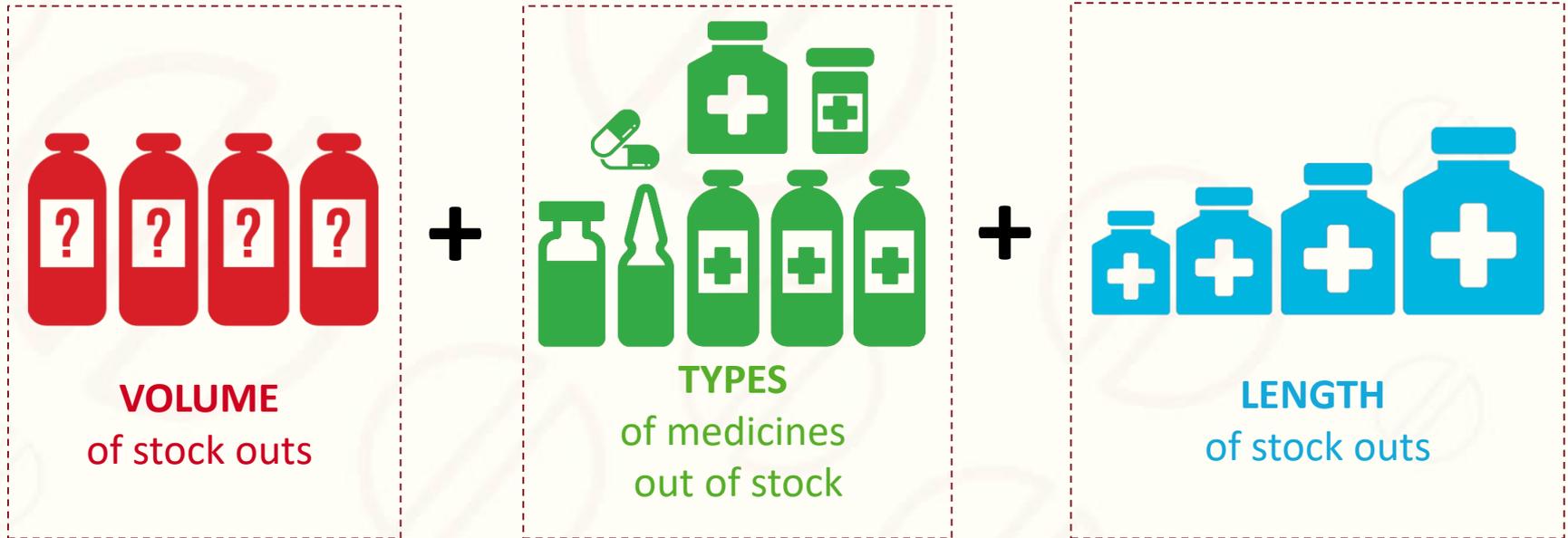


Project funded
by the European Union

HOW STOCKOUTS AFFECT US



Large variation between provinces in respect of:



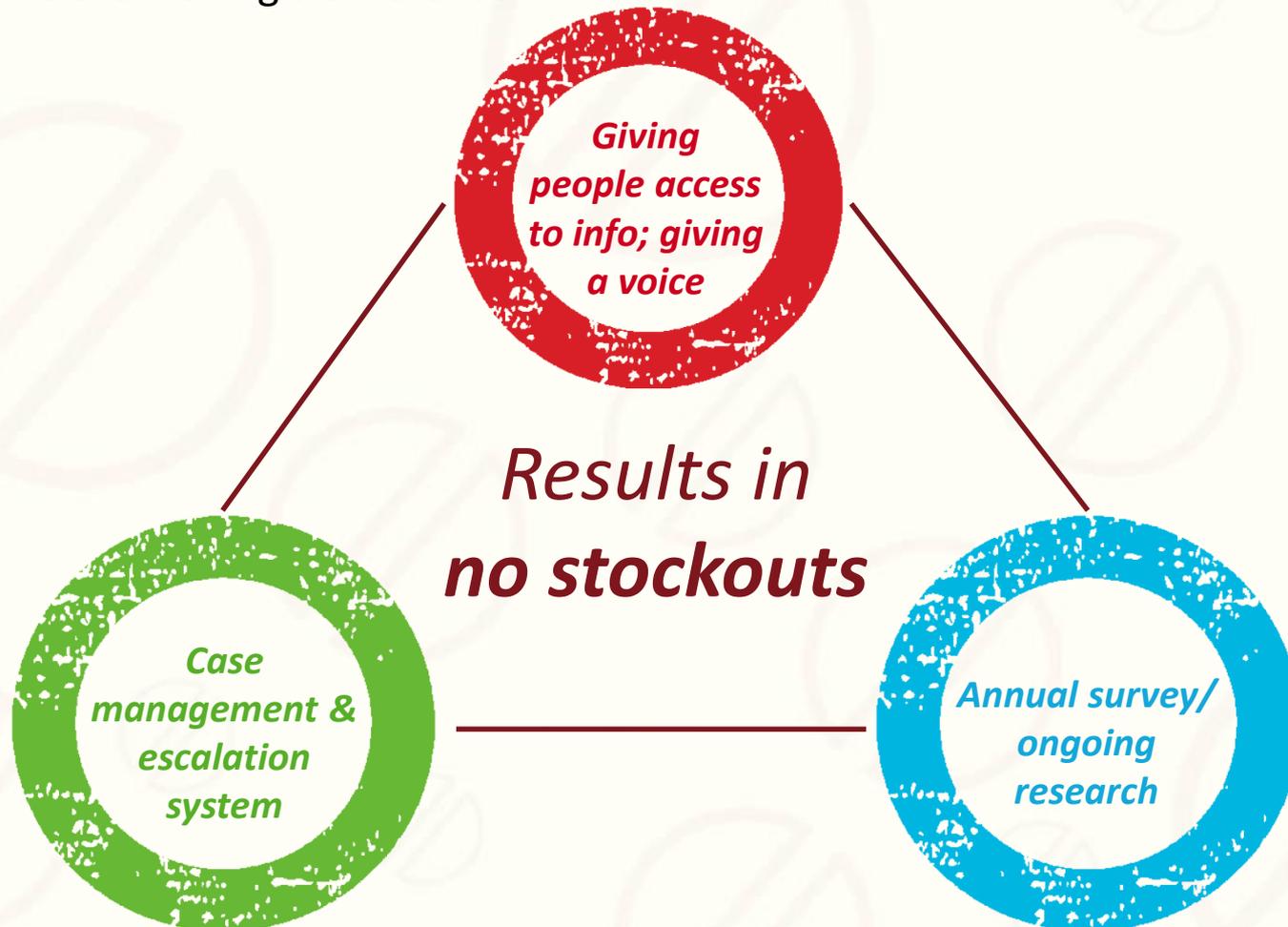
= Not only **HEALTH** but **FINANCIAL IMPACT**

= **NB HEALTH & WELLBEING HUGE IMPACT**

SPP PROCESS



How we are making a difference:



1 GIVING PEOPLE A VOICE



The **Treatment Action Campaign** has over the years mobilised communities to raise awareness on treatment access of PLWHA. Today TAC has roles that include **capacity building, community engagement & training** with communities & HCW to *increase understanding of the impact of stockouts.*



Encourage HCW & community members to report stockouts through the **SSP hotline: 084 855 7867**

GIVING PEOPLE A VOICE



TAC monitors public health facilities and encourages the reporting of stockouts. The watchdogs work to support public health users to report the unavailability of drugs.



Encourage HCW & community members to report stockouts through the **SSP hotline: 084 855 7867**

WHAT WE NEED TO KNOW WHEN YOU REPORT

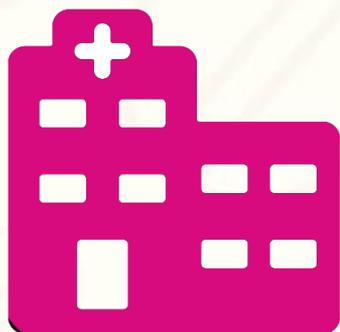
STOP
STOCKOUTS



The **type & dosage** of the drug that's out of stock



How long it's been out of stock



Which clinic or health facility was out of stock



Whether the patient was given **alternative medicine** or left with nothing

CASE STUDY : NANDI



- ***In July 2017***, Nandi went to a ***clinic in Mpumalanga***
- Her ***FDC medicine*** was not available - she went to ***the clinic another 3 times before getting her medicine***
- Thanks to ***SSP training*** she remembered to ***report what had happened***
- She called ***SSP a second time***, worried about infecting her unborn baby with HIV, with an unsuppressed viral load
- ***SSP arranged*** to borrow ***medicine from another clinic*** and had it sent to Nandi's clinic
 - ***Five days*** later Nandi received a call to ***collect her medicine*** at her regular clinic
 - Although ***Nandi's clinic had to wait for their order***, ***SSP's intervention*** made it possible for Nandi to get her ***ARVs before her supply ran out***



2 CASE MANAGEMENT SYSTEM



Call, SMS, WhatsApp or send, Please Call Me to the **Hotline** number/inbox



Reported stockouts are captured in the **Case Management System** & verified & escalated to district level. They have 3 days to address*



Unresolved cases are escalated to provincial and then national. Each has 3 days to resolve*



Data obtained increases evidence-base for advocacy around healthcare systems policy

*Escalation days are dependent on the medicine's usage and how essential it is

3 ANNUAL SURVEY



Conduct annual telephone survey of public health facilities across all nine provinces

Provides insight into **root causes of stockouts, changes to a treatment regimen, patients being turned away from their clinic** and referred elsewhere and/or being given an insufficient supply of medication

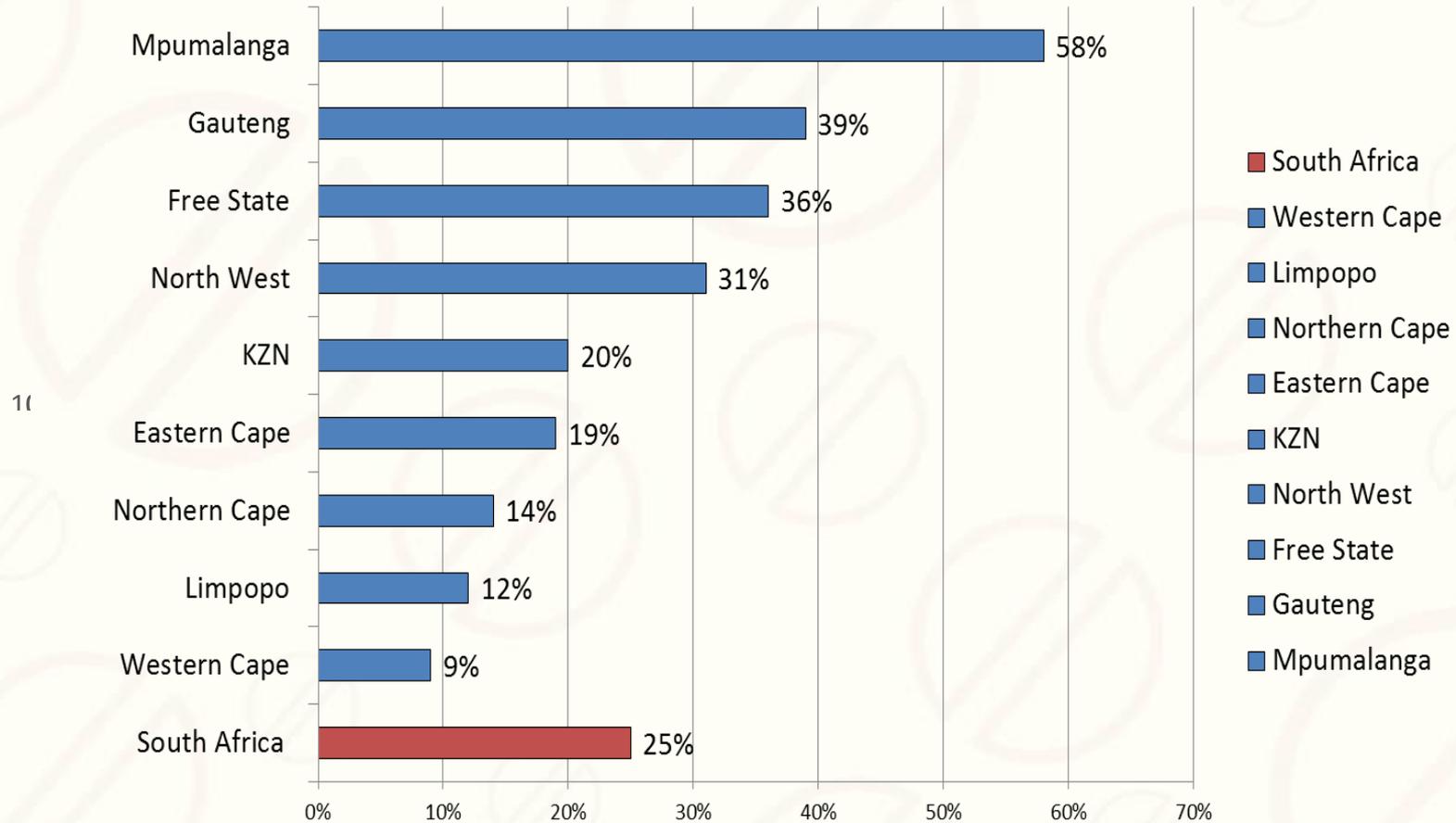


Disseminate findings to provincial and national **DOH to highlight weaknesses in supply chain management systems of PHC**, make recommendation and ensure access to health services

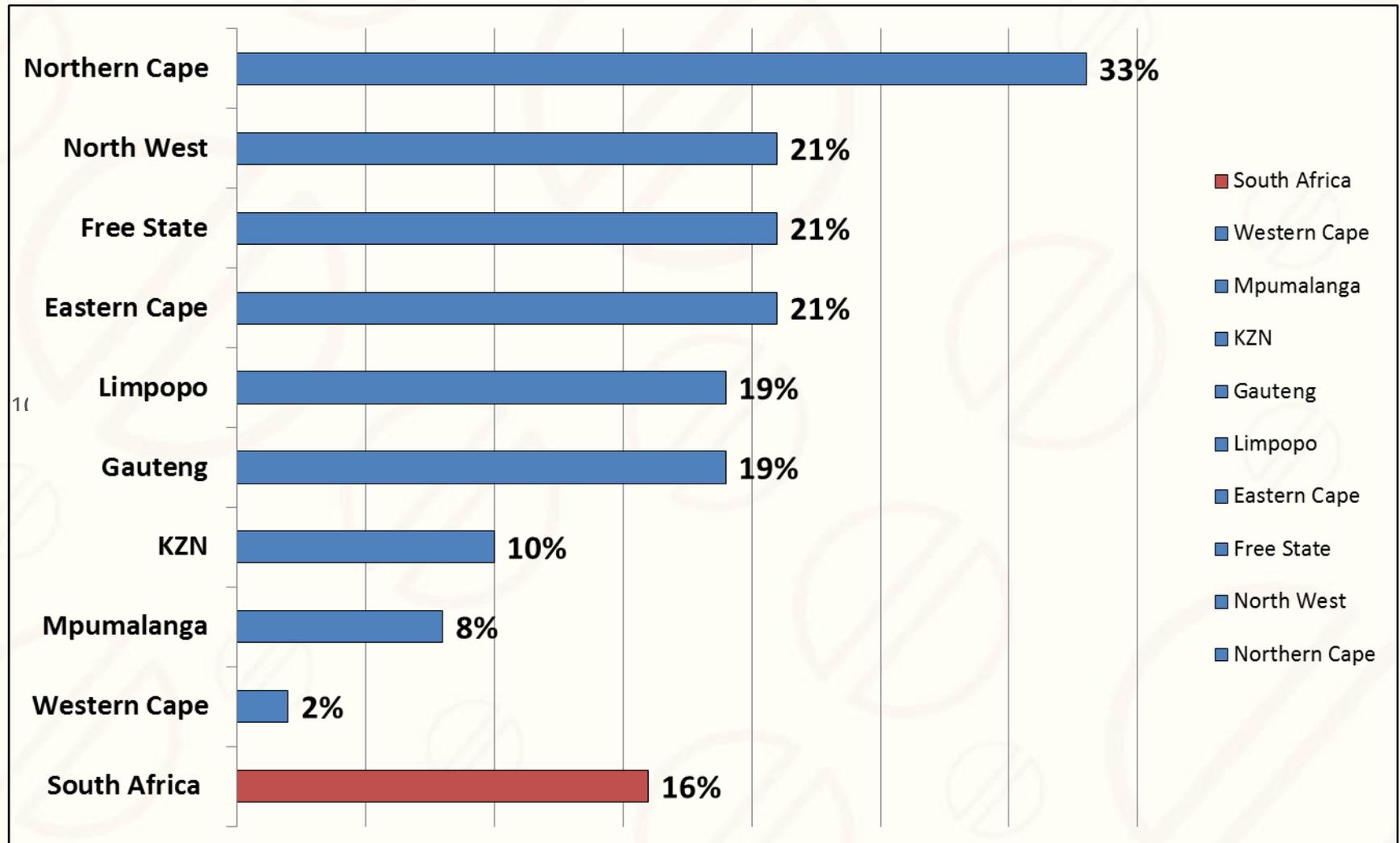
Use data to further engage civil society and broaden advocacy nationally, regionally and internationally



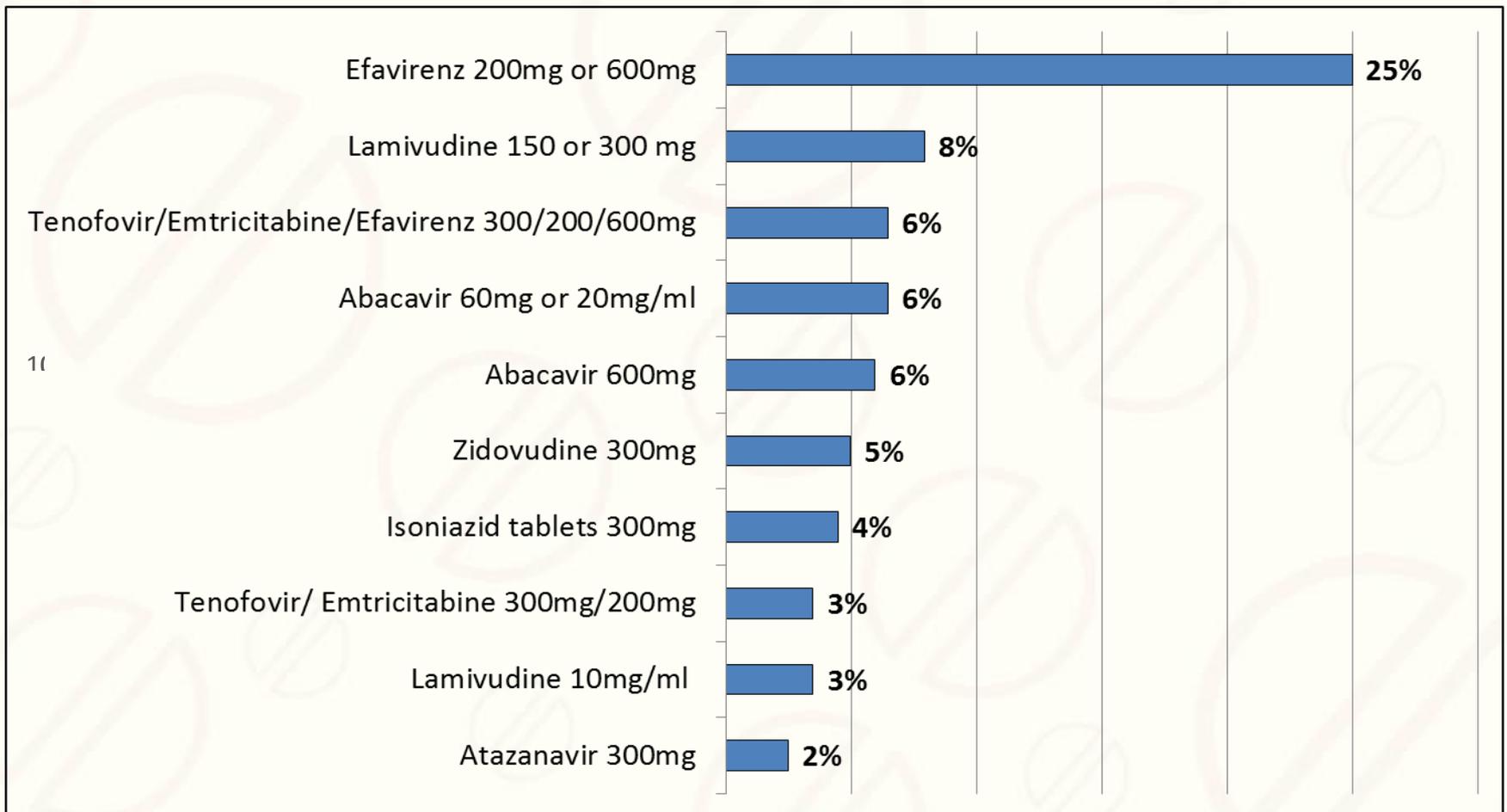
Some highlights from the 2016 survey



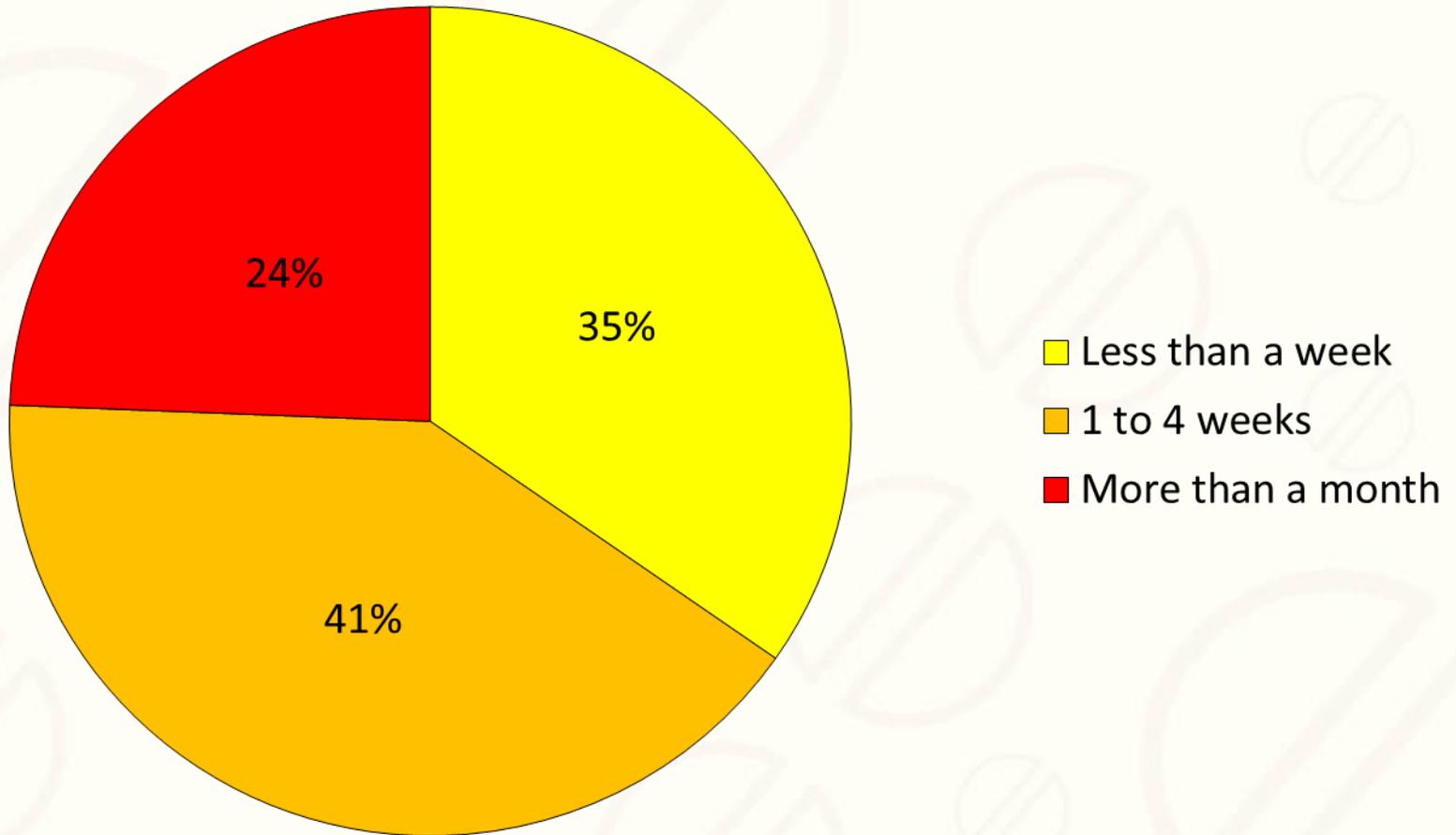
Wide variations between provinces persist- 2017



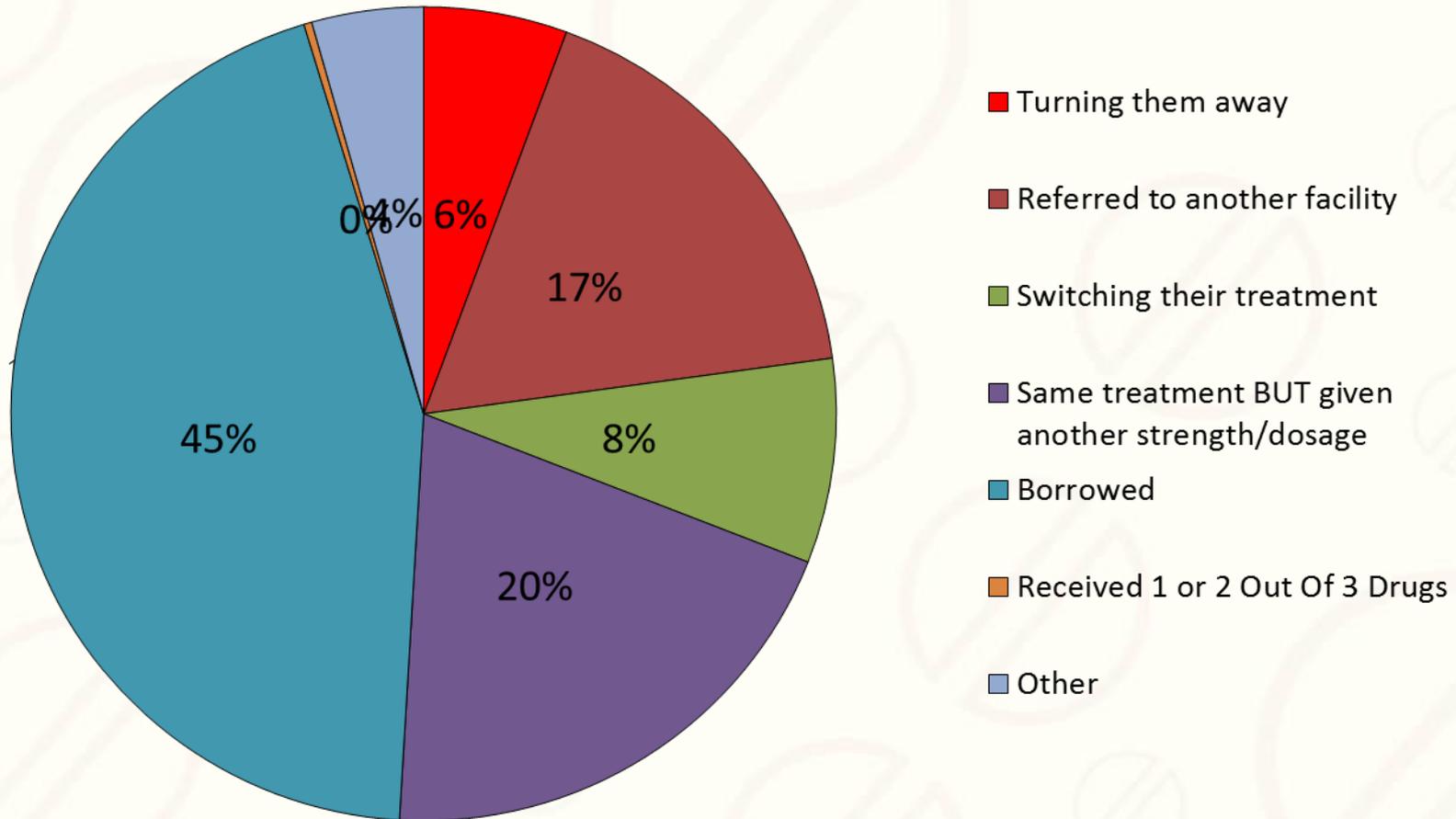
Efv most commonly reported ARV stockout - 2017



Most stockouts persist for weeks or months



HCWs borrow fro neighbouring facilities to reduce impact



HOW WE DO THIS

STOP
STOCKOUTS



Create awareness on health service challenges



Educate communities about their health rights



Increase capacity of communities on how to report stockouts



Empower communities and HCW to take action on the lack of health service delivery

**PATIENTS – KNOWLEDGE & POWER (VOTE).
SSP HAS A VITAL ROLE TO PLAY SUPPORTING
PATIENTS.**

**STOP
STOCKOUTS**



HCW – CHAMPIONING THE CAUSE

STOP
STOCKOUTS

- ✓ At the front line
- ✓ Know what patients need and what the system is lacking
- ✓ Clinic support services – availability of medicines & supplies
- ✓ Can be champions getting systems to function better by reporting stockouts via SSP hotline or through partners (TAC)
- ✓ Use WhatsApp groups to manage stockouts



WE NEED YOU TO REPORT STOCKOUTS AND

STOP
STOCKOUTS

1

SUPPORT PUBLIC HEALTHCARE USERS

by helping to build a functional system

2

REPORT GAPS in the systems to alleviate
the burden of multi-tasking

3

Work to ***IMPROVE THE SYSTEM***

– borrowing and sharing (Hodes et.al 2017)

REMEMBER... YOUR VOICE MATTERS

STOP
STOCKOUTS



CONTACT & REPORTING DETAILS



For more information contact us on :



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Twitter: ***Stop_Stock_Outs***



<http://www.stockouts.org/>



<https://www.facebook.com/stockouts/>

ANY QUESTIONS?

STOP
STOCKOUTS

Q & A SESSION

STOP STOCKOUTS

Thank you



Project funded
by the European Union